

Privacy Statement

At Patterson Medical Limited we respect your privacy. Whether you place an on-line order or e-mail us, your personal information is handled with your privacy and security in mind.

Information Collection and Use

Patterson Medical Limited collects information from our users at several different points on our website:

Registration

In order to use some functions of this website, a user must first complete a registration form. During registration a user is required to give their contact information (such as name and e-mail address).

Ordering

We request information from the user on our order forms. Here, a user must provide contact information (like name and shipping address) and financial information (like credit card number, expiration date). This information is used specifically for billing purposes and to fill customer's orders. If we have trouble processing an order, this contact information is used to get in touch with the user.

Cookies

Cookies are bits of information stored on your computer that enable us to customize your shopping experience and identify you when you return. Cookies can be disabled, but please keep in mind that if you do so, your browsing experience may be limited.

Log Files

We use IP addresses to analyze trends, administer the site, and track user movement only within our website. IP addresses are not linked to personally identifiable information.

Communications

Patterson Medical Limited may also retain the content of the communications that are sent to our customer service representatives.

Information Use

The information collected by Patterson Medical Limited is used to, among other things, aggregate statistical information, facilitate system administration, improve the content of the Site, to fill orders, and also to respond to user requests for information. Patterson Medical Limited uses the information that is collected from the Site to better serve its customers. Patterson Medical Limited may also use the information collected to notify Site Visitors of changes to the Site, to notify Site Visitors of new products made available via the Site, and for any other legitimate and lawful business purposes.

Links

This web site contains links to other sites. Please be aware that Patterson Medical Limited is not responsible for the privacy practices of such other sites. We encourage our users to be aware when they leave our sites and to read the privacy statements of each and every web site that collects personally identifiable information.

This privacy statement applies solely to information collected by Patterson Medical Limited websites.

Consent

By registering to use the services on this site, you consent to the collection and use of this personal information.

Disclosure

We will not pass, sell, trade or loan your personal information to a third party unless obliged by law to do so.

Storing Personal Data Abroad

Using the internet to collect and process personal information involves the storage and transmission of data on a global basis, by using our services on this site you consent to us processing your personal data in this way.

To amend personal data please contact us in writing, email or phone.

If you wish to obtain a copy of the personal data we hold please contact the Data Controller at Patterson Medical Limited.

Security Policy

This website takes every precaution to protect our users' information. When users submit sensitive information via our websites, your information is protected both online and off-line.

When our order forms ask users to enter sensitive information (such as credit card number) that information is encrypted and is protected with the best encryption software in the industry - SSL.

For added security, Patterson Medical Limited does not store your credit card numbers online. Any credit card information submitted is used to process a single order and is then eliminated from the website. In order to process an online order and pay by credit card, this requires the user to input a credit card number every time an order is placed.

While we use SSL encryption to protect sensitive information online, we also take steps to protect user-information off-line. Only employees who need the information to perform a specific task are granted access to personally identifiable information.

Patterson Medical Limited places the utmost importance on protecting information transmitted via the Site and will take security precautions to protect all such information from loss, misuse, and alteration.

If you have any questions about the security at our website, you can send an e-mail to uksales@pattersonmedical.com.

Notification of Changes

Patterson Companies and/or Patterson Medical Limited reserves the right to alter this policy at any time. Changes will be posted immediately on our website so our users remain aware of what information we collect and how we use it.

Protection of Information

The Internet is not a secure medium of communication. Patterson Companies/Patterson Medical Limited cannot fully guarantee the security of any information entered over this media and will not be responsible for any damages you or others may suffer as a result. Once your personal information has been submitted, we have appropriate measures in place to protect against the loss, alteration or misuse of your personal information.